



## RIVER RANCH LODGE HOTEL POLICIES

### Deposits and Cancellations

All reservations require a deposit of one night stay at the time of booking. Any cancellation within the policy will forfeit deposit.

Cancellation refunds will not be taken into consideration due to inclement weather.

<u>Summer/Winter/Holiday:</u>	14 day notice is required
<u>Spring/Fall:</u>	3 day notice is required
<u>Early Checkouts:</u>	Any guest checking out prior to their confirmed check out date will be subject to one additional night. No additional cancellation fees apply.

### Hotel Policies

<u>Check In:</u>	3:00 pm Please call the Front Desk for late arrival information if arriving after 8:00pm Guests checking in must be 18 years or older
<u>Check Out:</u>	11:00 am Late checkouts may be subject to additional fees
<u>Rooms:</u>	All rooms have stair access unless marked accessible. (The River Ranch Lodge does not have elevator access to the second floor) All rooms are Non-smoking Some rooms are pet friendly. Pet friendly rooms must be booked in advance. Please inform the front desk of any pet related allergies at the time of booking to ensure a pet free room.
<u>Pets:</u>	<b>Pets are allowed with arrangement at the time of booking. <u>Limited rooms available.</u> Please call for more information.</b> A pet fee of \$25 per pet, per night is required for all pet rooms Pet Owners are responsible for any damages found upon check out. Additional fees may apply. 2 pet maximum
<u>Equipment Storage:</u>	Skis, Snowboards, Rafts, Bikes and Skateboards are not permitted in guest rooms. Storage locations are available upon request.
<u>Parking:</u>	Parking is free and unassigned. Parking is shared with the bar and restaurant